



CASE STUDY

Reliable Wi-Fi for The Hoxton Hotel in Berlin

Overview

In a prime location near Kurfürstendamm and the famous Gedächtniskirche (Memorial Church), Berlin's 4-star hotel The Hoxton offers guests a welcoming atmosphere and a high feel-good factor in the heart of Berlin. In May 2023, The Hoxton opened a hotel in Berlin, following hotels in major international cities such as London, Los Angeles, New York and Paris.

As part of the hotel's broad service portfolio, a reliable Wi-Fi network was of course also to be installed to provide guests with reliable and smooth internet connections for various applications such as video streaming or video conferences. The Wi-Fi network was also to be used by the hotel staff.

As an experienced partner for technological solutions for the hospitality industry, the company Planet was responsible for implementing the Wi-Fi network at The Hoxton Hotel in Berlin. Cambium Networks products were chosen for the Wi-Fi network at The Hoxton due to their reliability and rapid availability.



planet



The solution:

A total of 131 Wi-Fi access points (including one outdoor access point) and 5 switches were installed at The Hoxton Berlin. The cloud management platform cnMaestro enables an easy and holistic network management.



The challenge

Many hotel guests expect a reliable and smooth Wi-Fi network that offers fast speeds and is not overloaded even with bandwidth-intensive applications such as streaming and video conferencing. The top priority when selecting the Wi-Fi solution was therefore that the Wi-Fi should offer reliable and stable gigabit speeds without interruptions. Furthermore, it was to be highly performant even when many guests are accessing the network at the same time. Of course, the network also needed to cover all areas of the hotel so that guests in the lobby, breakfast room, conference rooms or on the terrace and in the garden also have the best Internet access.



Modern Wi-Fi is important for a first-class hotel.

With the products from Cambium Networks, The Hoxton in Berlin can offer its guests a powerful, reliable, comprehensive and future-proof WLAN with high bandwidth. The network is also scalable and can be easily expanded in the future with the installation of additional access points. The Wi-Fi network covers all areas throughout the hotel with consistently stable high-speed speeds and is absolutely reliable even at full capacity.

– Christian Faltermeier, Senior Key Account Manager at Planet

The results

The new Wi-Fi network provides The Hoxton Hotel in Berlin with reliable high-speed Internet. Guests can access the internet in their rooms and in all public areas. Streaming and IPTV in particular work without any problems, even at peak times when numerous guests are using the network at the same time. Staff can also use the Wi-Fi for back-of-house tasks and applications. In the event of outages or network problems, the cnMaestro management platform enables rapid troubleshooting.

About Cambium

Cambium Networks enables service providers, enterprises, industrial organizations, and governments to deliver exceptional digital experiences, and device connectivity, with compelling economics. Our ONE Network platform simplifies management of Cambium Networks' wired and wireless broadband and network edge technologies. Our customers can focus more resources on managing their business rather than the network. We deliver connectivity that just works.